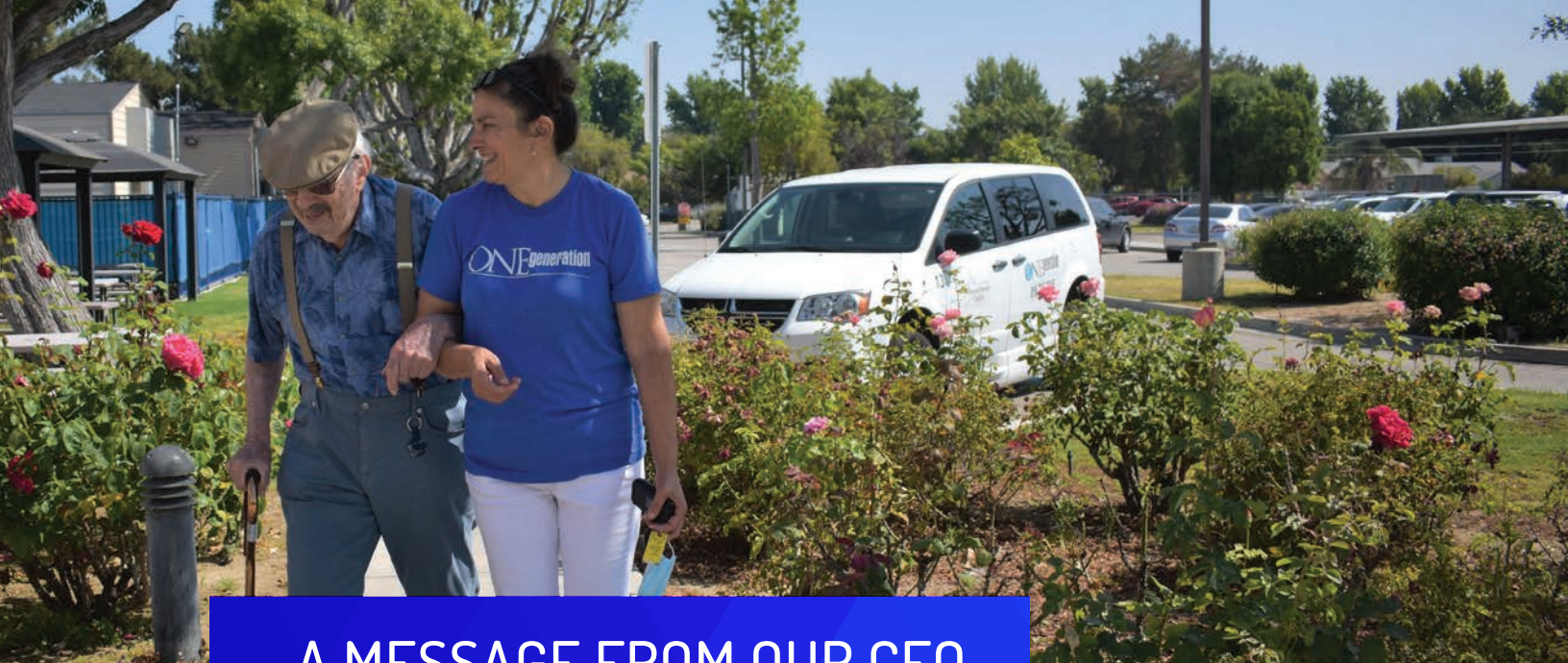


# 2023 ANNUAL REPORT



**ONE**generation  
*Share the Care*<sup>SM</sup>



## A MESSAGE FROM OUR CEO

In our 45<sup>th</sup> year, ONEgeneration is proud to earn the continued trust and opportunities to enrich and support the lives of older adults, children and families, creating a kind and equitable community enriched in intergenerational relationships, thriving with dignity, quality, purpose and security.

With the steady rise in total number of older adults and family caregivers in Los Angeles, ONEgeneration is prepared and excited to expand resources, services, and programs to ensure ongoing access to care, intergenerational programming, food insecurity, affordable housing, and mental health, supporting state-wide efforts to create age-friendly spaces, while bringing generations together and creating a more supportive and connected communities.

ONEgeneration is proud to serve as a leading community-based, aging service provider for thousands of older adults, caregivers, and individuals in need. We continue to remain eternally thankful for the ongoing support and commitment that allows us to expand services and provide quality, innovative care for our community.

**—Jenna Hauss, ONEgeneration President & CEO**

"Bringing my mom to the Adult Daycare and seeing her wave at the children as we walk in is so wonderful. I know that she is looked after and enjoys her time there as I go to work. I don't feel like I'm neglecting her, I'm happy to have her home with us for the time we have left together. This was a great solution for our family."

**—LISA, ADULT DAYCARE FAMILY MEMBER**



## MISSION STATEMENT

Our mission is to **support and enrich the lives of older adults, children and their families** throughout our diverse community.

## THOSE WE SERVE

Throughout the Greater San Fernando Valley of Los Angeles, ONEgeneration serves:

- Older Adults, particularly low-income, homebound, and medically frail
- Individuals with Alzheimer’s Dementia or other forms of cognitive impairment
- Individuals living with long term, chronic illnesses
- Individuals who have suffered a stroke
- Families and community members facing food insecurity
- Caregivers for both older adults and young children
- Kinship Families
- Infants and children ages 6 weeks–6 years
- At-risk youth, including foster children and teen parents
- Developmentally disabled youth and adults

Program participants reflect the diversity of the San Fernando Valley communities, including immigrants of multiple ethnicities and racial groups, who speak languages including Spanish, Armenian, Farsi, Yiddish, Tagalog, and Mandarin. Individuals of all ages and backgrounds are drawn to our intergenerational approach.

# OUR PROGRAMS BY THE NUMBERS



## TRANSPORTATION

**5,500+** Annual Trips to medical appointments or critical services



## CARE MANAGEMENT

**870+** Clients Served  
**738** Grocery Shopping Trips  
**2,653** Hours of housekeeping/bathing services  
**6,500+** Careline Calls to home-bound older adults



## ADULT DAYCARE

**60+** Caregiver Support Groups  
**960** Occupational & Physical Therapy sessions  
**2160** Engaging in person activities (480 sessions in Spanish)  
**30** Average Daily Attendance



## INTERGENERATIONAL PROGRAMS

**992** Number of scheduled activities  
**1,611** Number of Adult Daycare clients participated  
**6,454** Number of Children participated  
**32** Sages & Seekers Participants (Teens/Older Adults)



## GRANDPARENTS AS PARENTS

**214** Program Clients Served  
**94** NEW Kinship Court Navigation Services Provided  
**225** Online support groups held  
**135** In-person support groups held  
**2,210** Case Management Support Interactions  
**9,160** Donated diapers, wipes and backpacks w/school supplies to low-income families  
**8** family, child & caregiver events serving 595 participants (duplicated)



## FOOD BANK/MOBILE PANTRY PROGRAM

**30** Community Partners pick-up weekly  
**5,000+** Individuals Served  
**200,000** Pounds of food distributed monthly



# OUR PROGRAMS BY THE NUMBERS



## COMMUNITY OUTREACH PROGRAMS

<b>32</b>	Low-income seniors housed in Auxiliary Dwelling Units (ADU's)
<b>900+</b>	Healthcare professionals & caregivers attended trainings focusing on I/DD (Intellectual and Developmental Disabilities and Alzheimer's/Dementia)
<b>442</b>	Vaccinated at ONEgeneration Clinics
<b>535</b>	Cal-Fresh applications completed
<b>1,361</b>	Assisted with Utility Savings



## SENIOR ENRICHMENT CENTER

<b>5,003</b>	Members Enrolled
<b>38,000+</b>	Information & Assistance Calls
<b>600+</b>	Senior Symposium Participants
<b>70+</b>	Weekly Activities
<b>85+</b>	Virtual Educational Presentations
<b>2,600+</b>	Events/Classes
<b>39,219</b>	Total People Served



## CHILDCARE/PRESCHOOL

<b>141</b>	Monthly Average Participants
<b>36</b>	Weekly Foreign Language Activities
<b>32</b>	Weekly Extracurricular Activities (Dance/Yoga, Music & Sports)
<b>116</b>	Monthly Sessions of Intergenerational Activities



## FARMERS MARKET

<b>1,200+</b>	Weekly Attendance
<b>30</b>	Local Growers
<b>30+</b>	Local Vendors



## VOLUNTEERS

<b>28,000+</b>	Hours volunteered
<b>600+</b>	Volunteers supporting ONEgeneration



## HOMEBOUND MEAL DELIVERY & SENIOR LUNCH SITES

<b>40,939</b>	Meals Served at Lunch Sites
<b>103,943</b>	Meals Delivered



## A MESSAGE FROM OUR CFO

Despite lingering pandemic challenges and historic rising costs, this was our most impactful year yet, providing 18% greater vital services and care to our most vulnerable communities. This year also marks our ninth consecutive year of positive performance, continuing our commitment and belief in strong fiscal discipline and stewardship. We reached a new record ratio of 89 cents of every dollar supporting direct program services. Equally important, we continue to invest in our critical staff and development, our facilities and infrastructure, and our key partnerships.

We remain constantly inspired by and deeply grateful to our community of passionate friends, staff, volunteers, families and loyal funding partners. Through the hard work and generosity of so many, our mission continues strong at a time of great need.

—Kenneth Kang, ONEgeneration CFO

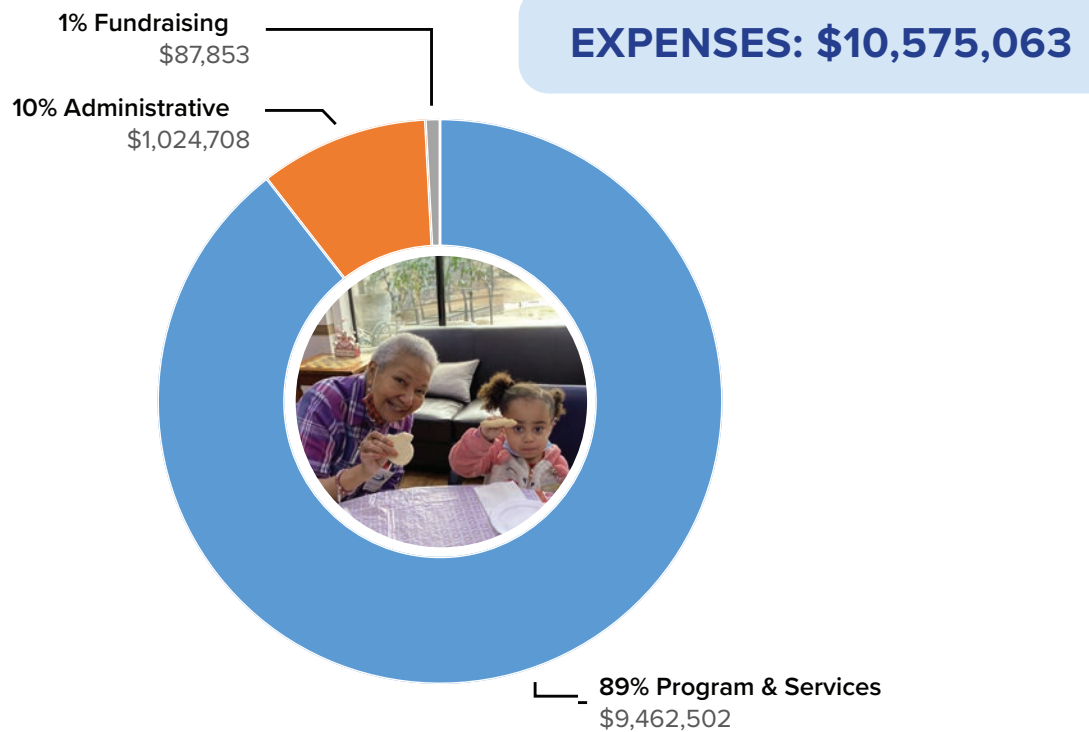
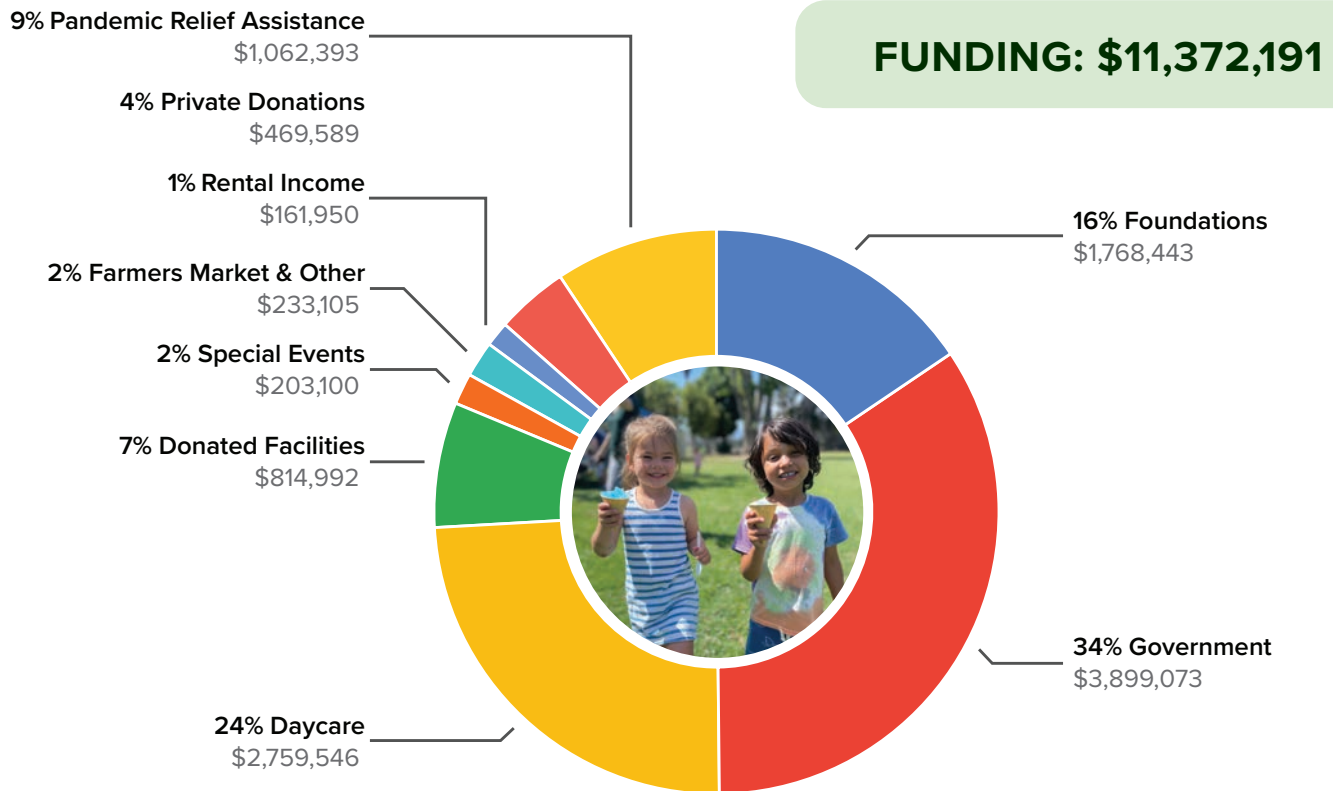
"Living outside of California can be difficult with my father getting older, I really appreciate your staff who helped him start receiving meals. I love knowing that he sees his meal driver every day and has phone calls and someone to talk to. This really gives me peace of mind." —MIKE, SON OF HOMEBOUND MEAL RECIPIENT AGE 92

"This is where I see my friends, have lunch and just have a place to go... I don't know what I would do if I didn't have my ONEgen!"

—SENIOR ENRICHMENT CENTER MEMBER OF 15 YEARS

"My driver always knows where I'm going, they don't rush me and we have a lovely chat each time we take a trip." —TRANSPORTATION CLIENT, AGE 84

# 2022 FINANCIALS



# BOARD OF DIRECTORS

## OFFICERS

**STUART D. ZIMRING, ESQ.**

Board Chair, Principal, Law Offices of Stuart D. Zimring

**JOE LAGRIMAS**

Vice Chair, Molina Healthcare

**SAHAR POUYANRAD**

Vice Chair, J.P. Morgan Chase Bank

**NATHANIEL HUTTON**

Treasurer, Consultant with Oasis, CATCH Healthy Habits Program

**JIM ESTERLE**

Board Secretary, Executive Consultant, HR & Development



## MEMBERS

**LIZ ALTMAN-HARBERGER**—Corebridge Financial

**WENDY BAVAN**—Providence St. Joseph Health

**CATHERINE CODDINGTON**—Office of Assemblymember Jesse Gabriel

**JEFF FRIEDMAN**—Vice President of Marketing, Dynamic Nursing, Inc.

**TATIJANA STAFETS JANKO**—Financial Consultant

**KAREN JOHNSON**—Retired Medicare Officer

**VAHID KHORSAND**—Board of Public Works

**GASIA MAJARIAN**—Bristol Hospice

**LINDY PEARSON**—Cushman & Wakefield

**GLORIA POLLACK**—Gelb Group

**RACHAEL RUDD**—Health Net

**DAVID RUTT**—Dorfman & Rutt

**SHANTHI SURESH M.D.**—Partner Emeritus, Geriatrics, Kaiser Permanente

**DENISE VILLBRANDT**—Clumeck, Stern, Schenkelberg & Getzoff

**ELDER ROGER WILLIAMS II**—Terra Health, LLC

**JENNA HAUSS**—ONEgeneration President & CEO

**KENNETH KANG**—ONEgeneration CFO/COO



17400 VICTORY BLVD.  
VAN NUYS, CA 91406  
818.708.6625

info@ONEgeneration.org  
www.ONEgeneration.org

 @onegenerationcares

 @ONEgencares

