

2021-2022 Annual Report

A Message from Our President & CEO

For nearly 45 years, ONEgeneration remains committed to enriching and supporting the lives of older adults, children & families, creating a kind and equitable community enriched in intergenerational relationships, thriving with dignity, quality, purpose and security.

As we turn a corner, expanding services and programming to Los Angeles' most vulnerable communities, our flexible and adaptive approach to addressing systemic barriers including food insecurity, isolation and loneliness, health equity, access to care, and healthy aging continue to serve as focal points of our core programming and mission-driven services.

Now more than ever, ONEgeneration is proud to serve as a leading community-based, aging service provider for thousands of older adults, caregivers, and individuals in need. We continue to remain eternally thankful for the ongoing support and commitment that allows us to expand services and provide quality, innovative care for our community.

-Jenna Hauss, ONEgeneration, President & CEO



Mission Statement

Our mission is to support and enrich the lives of older adults, children, and families throughout our diverse communities.

Vision Statement

A kind and equitable community, enriched in intergenerational relationships, thriving with dignity, quality, purpose and security.

History

Founded in 1978, ONEgeneration began as a modest and focused storefront senior center initiated, operated, and directed by visionary volunteers. As demographics changed and senior life-spans increased, ONEgeneration expanded and evolved to meet the continuum of our seniors' needs at the dynamic Senior Enrichment Center, Adult Daycare/Adult Day Care Health Center, and in their own homes.



A dramatic shift in our mission took place in 1994, when we added a child care program. This highlighted our commitment to intergenerational (adult daycare and childcare in a shared setting) services and programs that intertwine human needs for both giving and receiving in meaningful, daily contact. This philosophy has become our guiding value, as well as what is unique and most highly celebrated at ONE-generation.

Those We Serve

Throughout the West San Fernando Valley of Los Angeles, ONEgeneration serves:

- Seniors, particularly low-income, homebound, and medically frail elderly
- Individuals with Alzheimer's Disease or other forms of dementia
- Individuals with long term illnesses such as Cancer, HIV/AIDS or Parkinson's Disease
- Individuals who have suffered a stroke
- Caregivers for the elderly or very young
- Infants and children ages 6 weeks 6 years
- At-risk youth, including foster children and teen parents
- Developmentally disabled youth and adults

Program participants reflect the diversity of the San Fernando Valley communities, including recent immigrants of multiple ethnicities and racial groups, who speak languages ranging from Armenian, Farsi, and Yiddish to Spanish, Tagalog, and Mandarin. Individuals of all ages and backgrounds are drawn to our intergenerational approach.









Our Programs by the Numbers

Care Management

498	Clients served
545	Grocery shopping trips
1,925	Hours of housekeeping/bathing services
5,500+	Careline calls to home-bound clients

Transportation

6,896	Annual trips to medical appointments or critical services
	or critical services

Adult Daycare

	-
165	Caregivers attended support groups
150+	In-person & virtual intergenerational sessions
150	Occupational & physical therapy sessions
386	Activity packets mailed
2,038	Engaging in person activities
4,120	Weekly wellness and social calls

Grandparents as Parents

Caregivers granted placement/visitation with relative children New court caregivers assisted Virtual homework help & art lesson sessions In-person and virtual support groups, over 100 unduplicated attended Case management support interactions Donated diapers, wipes and backpacks w/ school supplies to low-income families	_	
Virtual homework help & art lesson sessions In-person and virtual support groups, over 100 unduplicated attended Case management support interactions Donated diapers, wipes and backpacks w/	50+	Caregivers granted placement/visitation with relative children
sessions In-person and virtual support groups, over 100 unduplicated attended Case management support interactions Donated diapers, wipes and backpacks w/	79	New court caregivers assisted
2,150 Case management support interactions Donated diapers, wipes and backpacks w/	96	• • • • • • • • • • • • • • • • • • •
Donated diapers, wipes and backpacks w/	318	
9 (121()	2,150	Case management support interactions
	9,040	

Childcare

142	Monthly average participants
36	Weekly foreign language activities
14	Weekly extracurricular activities (dance, music, sports)
20	Monthly average of intergenerational sessions in-person

Senior Enrichment Center

2,800	Senior participants - virtual fitness programs
300	Seniors provided vision screenings and reading glasses
37,969+	Information & assistance calls
550	Senior symposium participants
3,600+	Enrolled members
40+	Weekly activities
300+	Virtual educational presentations

Food Pantry

	Community partners pick up weekly
	Received donated bags of food
	Grocery gift cards distributed
250,000	Pounds of food distributed monthly

Community Outreach Programs

-	
32	Low-income seniors housed in auxiliary dwelling units (ADU's)
224	Blood pressure monitoring clients enrolled
532	Cal-fresh applications completed
1,133	Vaccinated at OneGeneration clinics
1,500+	Healthcare professionals attended trainings focusing on Alzheimer's/dementia









A Message from Our CFO

As the evolving pandemic exacerbated multiple basic needs of an already underserved community population, ONEgeneration faced continuous challenges but remained nimble, resourceful, and resilient, expanding services and care to those most severely impacted. Thanks in large part to the heartening generosity of funders and volunteers, as well as critical federal pandemic relief funds, ONEgeneration posted an eight consecutive year of positive performance. Our government sponsored programs expanded significantly to address the swelling food insecurity gaps with home delivered meals and a new food bank outreach, helping to grow our overall program impact by 17%.

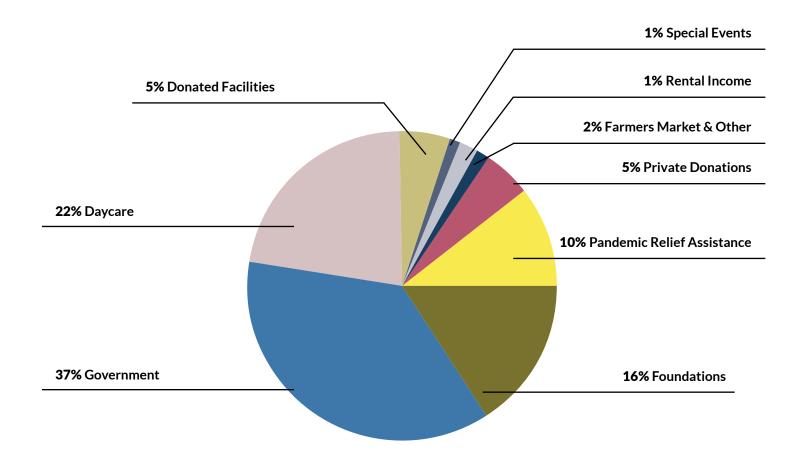
Our mission remains more essential now than ever as those we serve continue to be disproportionately harmed by social, economic and environmental inequities. We remain extremely privileged and grateful to our loyal friends, staff, volunteers, families and community partners. Our fiscal discipline remained strong as well, with an improved 88 cents of every dollar supporting direct program services.

-Kenneth Kang, ONEgeneration CFO/COO

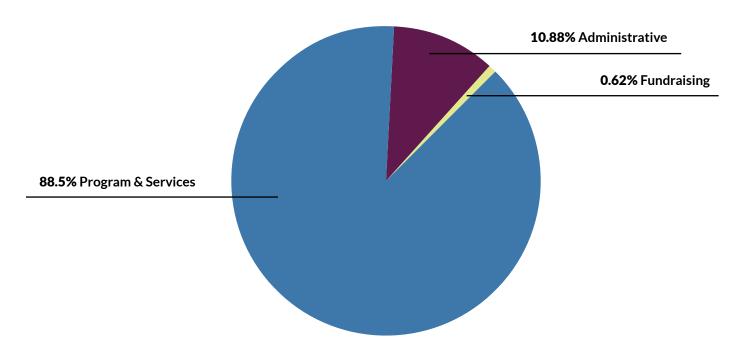


Financials

Funding - \$10,409,622



Expenses - \$9,076,562



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Roger Williams II - Terra Health, LLC

Jenna Hauss, President and CEO - ONEgeneration

Kenneth Kang, CFO/COO - ONEgeneration



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