THANK YOU to all our leaders, volunteers, our families, donors, partners and friends. Without you there would not be a ONEgeneration. It is your dedication and support that make our critical social service programs possible. The successes described in this Annual Report are a tribute to you.

While our families, older adults, children and grandparents are struggling, public resources and revenues are challenged to meet their needs. But as you can see in this report, ONEgeneration is able to assist many through the programs and services which all of our supporters make possible. ONEgeneration continues to be committed to our diverse communities and embracing the value of intergenerational relationships and programs.

~ Eva Goetz, CEO

Fiscal year ending 06/30/2018 marks the fifth consecutive year of positive financial performance with a favorable net excess of $128,000, fueled by a healthy 15% growth in total funding. ONEgeneration expanded its programs and services to help fill a growing need for at risk seniors, youth, children and caregivers in daycare, nutrition, case management, transportation services, and kinship families.

We also continue to invest in critical facility maintenance, capital projects, and staff compensation, benefits, and training. Our stewardship and mission remains focused and disciplined with 84 cents of each dollar supporting direct program services (and 15% for administrative and 1% for development costs).

~ Kenneth Kang, CFO

### Funding

<table>
<thead>
<tr>
<th>Source</th>
<th>% of Total</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daycare</td>
<td>39%</td>
<td>$2,983,637</td>
</tr>
<tr>
<td>Farmers Market &amp; Other</td>
<td>3%</td>
<td>$212,431</td>
</tr>
<tr>
<td>Rental Income</td>
<td>4%</td>
<td>$297,668</td>
</tr>
<tr>
<td>Private Donations</td>
<td>7%</td>
<td>$557,872</td>
</tr>
<tr>
<td>Donated Facilities</td>
<td>8%</td>
<td>$611,244</td>
</tr>
<tr>
<td>Special Events</td>
<td>2%</td>
<td>$185,929</td>
</tr>
<tr>
<td>Government Contracts</td>
<td>22%</td>
<td>$1,670,230</td>
</tr>
<tr>
<td>Foundations</td>
<td>15%</td>
<td>$1,145,467</td>
</tr>
</tbody>
</table>

Total Funding: $7,664,478

### Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>% of Total</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programs &amp; Services</td>
<td>84%</td>
<td>$6,359,617</td>
</tr>
<tr>
<td>Fundraising</td>
<td>1%</td>
<td>$72,918</td>
</tr>
<tr>
<td>Administrative</td>
<td>15%</td>
<td>$1,103,400</td>
</tr>
</tbody>
</table>

Total Expenses: $7,535,935

As a daughter caring for my parents, I want them to have the best care and be happy with where they are. When I pick my mother up from the Adult Daycare the staff is always so friendly with her, she walks around saying goodbye to everyone both staff and her friends there. It's comforting to know she is so happy and well cared for.

Daughter of Adult Daycare Participant
## Foundation Support

**Our Programs by the Numbers**

**Numbers listed are annual, unless otherwise noted.**

### Senior Enrichment Center
- 250+ Average Daily Participants
- 3,523 Enrolled Members
- 100+ Weekly Activities
- 1,200+ Free Health Screenings
- 998 Senior Travel Trip Attendees

### Care Management
- 500+ Clients Currently Enrolled
- 88 Grab Bars Installed
- 590 Hours of Bathing Services
- 270 Grocery Shopping Trips
- 3,822 Careline Calls to home-bound clients
- 2,400+ Harold’s Help Desk Calls - Social Services
- 245 Hunger and Housing Benefits Enrollments - New Program - Since March 2019

### Transportation
- 8,556 Trips to medical/important appointments

### Encino Farmers Market
- 1,200 Average Weekly Attendance
- 70 Average Weekly Vendors

### Nutrition Program
- 66,000 Delivered Meals to Frail Seniors
- 56,000 Meals Served at a Senior Lunch Site
- 2,500 Additional Weekend Meals Delivered

### Childcare & Preschool
- 160 Monthly Average Participants
- 45 Weekly Foreign Language Activities (Mandarin & Spanish)
- 144 Extracurricular Activities (Sports and Music)

### Adult Daycare
- 150 Participants Enrolled
- 38 Caregiver Support Groups & Education Sessions
- 3,730 Engaging Activities
- 12 Once a month Saturday Adult Daycare Support - New Program

### Intergenerational Programs
- 48 Sages & Seekers Participants (Highlighted in photos below)
- 45 High School/Youth Volunteers helping Seniors within Programs
- 45 At-Risk Youth Participants & Mentors
- 70 At-Risk Youth/Teen Parent Education Session Participants
- 1,446 Daily Activities between Adult Daycare & Childcare Programs

### Grandparents As Parents
- 369 Caregiver Support Groups
- 161 Families Assisted at Family Court

### Volunteer Program
- 80 Weekly Core Support Volunteers
- 1,012 Annual Volunteers Unduplicated
- 36,000+ Hours of Volunteer Contributions

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"After losing my parents, it is so wonderful to see our daughter engaging with older adults that she sees everyday at "school". I know this will make a difference for her as she grows."

Preschool Parent

"It's what I look forward to everyday, coming in to the Senior Center, seeing the staff and all of my friends here, having lunch. I do my exercise here and have the help I need. I'm so thankful to have a place to go."

ONEgeneration Senior Enrichment Center

"The meals are such a help. I don't have to worry about getting out to get food or being able to afford meals for the week. I get a call from ONEgeneration on Tuesdays and Thursdays asking me how I am. It’s nice knowing that I have someone to help, and that I’ll see my meal driver everyday."

Recipient of Homebound Meals and Careline Calls
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Kenneth Kang, CFO/COO, ONEgeneration

*Past Chairman

Grandparents As Parents has been a lifesaver for me and my three grandchildren. I have been provided with invaluable information on navigating all aspects of becoming a “round 2” parent. The weekly meetings have been a great outlet as well as the ability to meet people who are in the same situation and understand the hardships encountered.

Grandparent As Parents, Resource Support Group Participant

@ONEgencares
@EncinoFarmersMarket
@onegenerationcares
@ONEgenCares

Enriching the lives of seniors, children and their families throughout our diverse community, since 1978.